

## Cookie Notice

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*March 2024*

## Introduction

This Cookie Notice applies to the use by EnTrust Global of cookies and similar technologies (collectively “cookies”) on the EnTrust Global website **[www.entrustglobal.com](http://www.entrustglobal.com)** and the *EnTrust Global Client Portal* **[portal.entrustglobal.com](http://portal.entrustglobal.com)** (“our Website”). The purpose of this Cookie Notice is to explain what cookies are, how they work, the cookies we use and how you can control which ones we use when you visit our Website. It also describes the purposes for which we process Personal Information (“PI”) collected through our use of cookies and your rights.

“EnTrust Global”, “we”, “us” or “our” means the EnTrust Global group of companies, (the “EnTrust Global Group”).

References to “you” or “your” relate to individuals who visit our Websites. It also sets out individuals’ rights in relation to the processing of their PI by cookies.

This Cookie Notice should be read in conjunction with the EnTrust Global Privacy Notice.

This Cookie Notice does not apply to any domains that we do not own or control, or to any third-party domains where EnTrust Global advertisements are displayed.

## What is a cookie

A cookie is a small text file which is downloaded to your device or browser when you visit a website. Cookies are then sent back to the originating website on each subsequent visit, or to another website that recognises that cookie, in order to develop a record of the user’s online activity. Cookies may be delivered by the website a user visits, or by third parties. First party Cookies are set by us and belong to the website domain that appears in the browser address bar.

## Types of cookies

### 1. Strictly necessary cookies

Strictly necessary cookies are essential for our website to function and allow you to access secure areas of the website. These are primarily session cookies and are deleted when you leave the site or complete a particular action. Furthermore, cookies that are necessary to comply with legal obligations, for example meeting the security and information requirements of data protection law, are also classified under the category of strictly necessary cookies.

## 2. Functional cookies

Functional cookies allow us to remember certain selections or preferences you have made for us to tailor our website to you, for instance your username, language, the region you are in or changes you have made to web pages that you can customize. The information these cookies collect may be anonymized and they cannot track your browsing activity on other websites.

## 3. Performance cookies

These cookies measure the performance of our website and collect information on how you use our website - e.g. the pages you visit and any errors you may receive during browsing - for us to provide you with the best possible online service.

## 4. Marketing/Tracking cookies

Marketing/Tracking cookies are used to deliver content we believe to be most relevant to you. These cookies can help to measure the effectiveness of a campaign and are usually placed by advertising networks with the website operator's permission. Information about website usage and visits is shared with other organisations such as advertisers.

## **Consent**

We only use "strictly necessary" cookies. It is not possible to disable these cookies or revoke consent to these cookies as doing so will encumber the website's security and may make certain features unavailable.

We will not set any cookies other than those that are strictly necessary without your consent. If you want to block all cookies, you may still be able to do this through the settings in your browser. You can read more about this below (see "How to block all cookies and what this will mean" paragraph).

## **Cookies used on our websites**

The table below sets out the type of cookie used, what its purpose is and how long it lasts. "Session" Cookies are temporary and will expire at the end of a browser session; that is, when you leave a website. These allow our website to recognize you and carry information as you navigate between pages during a single browser session and allow you to use the website efficiently. Other cookies have a defined retention period.

Cookie Name	Provider	Type	Expiration	Purpose
what-intent		strictly necessary	Session	Determines the device used to access the website. This allows the website to be formatted accordingly
icwp-wpsf-notbot		strictly necessary	600 seconds	Shield Security uses a temporary cookie to track registration of a visitor for the purposes of identifying bots on a site. This cookie does not track visitor browsing activities, personal information or IP addresses. Its sole purpose is to assist in determining whether a visitor is a human or a bot
shield-notbot-nonce		strictly necessary	15 seconds	This cookie is used to facilitate compliance with this site's content caching software. This information is stored in a cookie to ensure visitors have access to the most up to date content. This cookie does not track visitors' browsing activities or is linked to any users or visitors. It simply provides data required by the NotBot system to complete requests successfully
what-input		strictly necessary	Session	Technical cookie used for the proper functioning of the website on a particular device
SGBFUserID		strictly necessary		
AspNetCore.Antiforgery.GLMY6fElmUM		strictly necessary	3 years	Anti-forgery cookie is a security mechanism to defend against cross-site request forgery (CSRF) attacks.
AEC		strictly necessary		
Secure-ENID		strictly necessary	1 Year	
Cmplz_id	Complianz	Strictly necessary	1 Year	Used to enable records of consent.
cmplz_user_data	Complianz	Strictly necessary	1 Year	Used to determine which cookie banner to show

cmplz_policy_id	Complianz	Strictly necessary	1 Year	Used to store accepted cookie policy ID
cmplz_marketing	Complianz	Strictly necessary	1 Year	Used to store cookie consent preferences
cmplz_statistics	Complianz	Strictly necessary	1 Year	Used to store cookie consent preferences
cmplz_preferences	Complianz	Strictly necessary	1 Year	Used to store cookie consent preference
cmplz_functional	Complianz	Strictly necessary	1 Year	Used to store cookie consent preferences
cmplz_banner-status	Complianz	Strictly necessary	1 Year	Used to store if the cookie banner has been dismissed or not
cmplz_saved_categories	Complianz	Strictly necessary	1 Year	Used to store cookie consent preferences
cmplz_saved_services	Complianz	Strictly necessary	1 Year	Used to store cookie consent preferences
cmplz_consented_services	Complianz	Strictly necessary	1 Year	Used to store cookie consent preferences

## Amending your cookie preferences

To maintain the essential operation of our website we need to ensure that strictly necessary cookies are always active. In the event that we decide to implement data tracking, personalisation, performance, or marketing cookies, visitors to our website will be provided with the option to choose and amend their cookie preferences by clicking the "Manage Cookies" button, which will appear on each page during their initial and subsequent visits.

How to block all cookies and what this will mean

If you want to block all cookies, you may be able to do this through the settings in your browser for each browser you use and each device you use. Please note, however, if you block all the cookies you may find certain features on our website not functioning properly and we may not be able to respond to your request or provide you the best, or any, online service.

For more information on how to manage cookies through your browser, please visit the appropriate link below:

- Manage cookie settings in [Chrome](#) and [Chrome Android](#) and [Chrome iOS](#)
- Manage cookie settings in [Firefox](#)
- Manage cookie settings in [Internet Explorer](#)
- Manage cookie settings in [Microsoft Edge](#)
- Manage cookie settings in [Safari](#) and [Safari iOS](#)

## **Further information**

You can find more information about cookies on the following websites:

[www.allaboutcookies.org](http://www.allaboutcookies.org)

[www.youronlinechoices.eu](http://www.youronlinechoices.eu)

## **Contacting us**

If you have any questions or concerns regarding the information in this Cookie Policy, please contact Mark Cutting at: +44 20 7389 1349 or by email at [mcutting@entrustglobal.com](mailto:mcutting@entrustglobal.com).

## **Complaints**

If you have any concerns or complaints about the way your personal information is processed, please contact Bruce Kahne by email at [bkahne@entrustglobal.com](mailto:bkahne@entrustglobal.com). You also have a right to complain to a data protection or other competent authority with jurisdiction over privacy and data protection law in the country you live or work, or in the country where you believe an issue in relation to the processing of your personal information has arisen.

## **Changes to this Cookie Notice**

We may modify or amend this Cookie Notice from time to time. We will use a cookie information banner to inform you of any update to this notice and direct you to the relevant amendment. The information banner will be visible when you visit our website for the first time after the change.